

Action Tracker



Housing, Finance and Corporate Services Committee

ROUND ONE (16 June 2014)

Agenda Item	Action and responsible officer	Update
Item 7 – Worklessness	Provide the Committee with a map that outlines the different local employment support programmes, the agencies involved and the money invested to identify whether there are any gaps or overlaps in provision. (Steve Carr – Head of Economic Development)	Strategy being produced and will be circulated to members in due course.

ROUND TWO (17 September 2014)

Agenda Item	Action and responsible officer	Update
No outstanding actions.		

ROUND THREE (19 November 2014)

Agenda Item	Action and responsible officer	Update
Item 4 – Work Plan	That the previously scheduled visit to intermediate housing in Westminster be rescheduled to take place before the end of the municipal year.	This visit is confirmed for Monday 15 June.

ROUND FOUR (26 January 2015)

Agenda Item	Action and responsible officer	Update
Item 4 – Work Plan	To note that consultation on the draft Housing strategy would not be available for the next meeting on 9 March as planned and request an explanation why the consultation on the Housing strategy has been delayed until summer. Cabinet Member for Housing, Regeneration, Business & Economic Development and the Executive Member for Growth, Planning & Housing	Committee provided with update at meeting of 9 March. Action complete.
Item 5 – Cabinet Member Updates	In relation to Delivering Housing Renewal – that members be provided with an explanation as to why there were no firm dates attached to the project milestones for Tollgate Gardens and Ebury Bridge as there are for the other	Committee provided with update at meeting of 9 March. Action Complete.

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	renewal areas? Executive Director for Growth, Planning & Housing	
Item 5 – Cabinet Member Updates	In relation to Bayswater BID - the committee commented that the area consists of a demographic of businesses that is different to other BID areas which might explain why it has not been successful. It was suggested that any future BID in this area would need to be different in character and nature. The committee asked whether the council has captured information about what did and did not work and any lessons learnt? Looking forward what should be borne in mind when engaging different businesses in this area? Executive Director for Growth, Planning & Housing	Committee provided with update at meeting of 9 March. Action Complete.

ROUND FIVE (9 March 2015)

Agenda Item	Action and responsible officer	Update
Item 5 – Update from Cabinet Members	Provide Councillor McKie with a final schedule for major works on the Hallfield Estate (Councillor Daniel Astaire, Cabinet Member for Housing, Regeneration, Business and Economic Development).	To be addressed.

ROUND SIX (27 APRIL 15)

Agenda Item	Action and responsible officer	Update
Item 6 – Customer Services	Provide the committee with metrics on customer satisfaction, call answering, e-mail handling, quality and volume of interaction including by service area.	Sent on 30th May (with note)
Item 6 – Customer Services	Investigate and provide a response to Councillor Dimoldenberg about why he has not received a reply to issues reported via e-mail last week to the council's Environmental Action Line	Sent on 19th May